

# Financial Aid Online (FAO)

Financial Aid Online is a secure service that Princeton Theological Seminary utilizes to transmit student financial award information. Upon receipt of any Financial Aid Award, students will receive a notification via email that their Award information is available via the Financial Aid Online website (<https://powerfaids.ptsem.edu/netpartnerstudent>). This email will provide basic instruction on how to access the site and view the individual awards. Students will need to set up an account in order to view the award information. This account information should also be retained for future access to the FAO service and to view future Financial Aid awards.

## **Retain your Account Information**

It is very important to document and retain your account information. All future notifications of awards will be sent via the Financial Aid Online (FAO) system. The FAO system does not connect with your PTS user account and has its own set of verification and password standards. Resetting your PTS password will not reset your FAO password.

Below you will find articles on:

- [Setting up a Financial Aid Online \(FAO\) Account \(Signing in for the first time\)](#)
- [Accessing and Using Your Financial Aid Online \(FAO\) Account](#)
- [Account Sign on and Activation Errors](#)
- [Resetting your Financial Aid Online \(FAO\) Password](#)

Questions involving specifics of awards and financial aid should be directed to [fin-aid@ptsem.edu](mailto:fin-aid@ptsem.edu).