

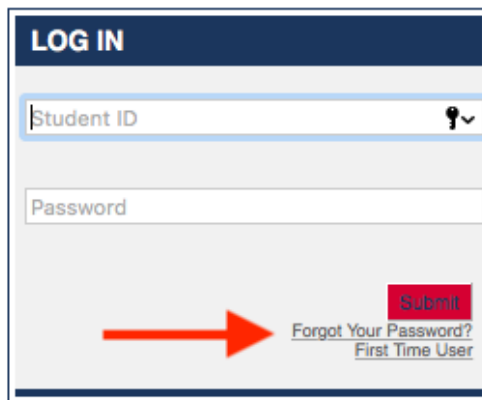
Resetting your Financial Aid Online (FAO) Password

If you forgot your password for accessing this account, you will need to provide the answers to the security questions you created during the initial account setup. You will also need your Student ID number for this process. Click [here](#) to get your student ID number if you do not remember it.

Resetting your password

Go to <https://powerfaids.ptsem.edu/netpartnerstudent>

Find and select the "Forgot Your Password" option in the Login Section



The screenshot shows a login form with a dark blue header labeled "LOG IN". Below the header are two input fields: "Student ID" and "Password". To the right of the "Student ID" field is a key icon. At the bottom right of the form is a red "Submit" button. Below the "Submit" button is a link that reads "Forgot Your Password? First Time User". A large red arrow points from the left towards this link.

You will be prompted to enter you Student ID number



Financial Aid Online

Change Your Password

Please verify your identity to reset your Password.

Enter Your Student ID:

Submit

Next you will asked one of the security questions that you set up during the initial account creation process. The question will vary depending on what you which option you chose during set up.



Financial Aid Online

Change Your Password

Please verify your identity to reset your Password.

Please Verify Your Identity

Name of city where you were born

Submit

Cancel

Once you have successfully reset answered this security question you will be provided an area to change and confirm your password. Click Submit when complete.



Financial Aid Online

Change Your Password

Please verify your identity to reset your Password.

Change Password

Your Password must be at least 5 characters in length and cannot contain spaces

Enter Your New Password:

Confirm Your New Password:

Submit

Cancel

If you do not remember the answers for the security questions that you established, you will need to go through the Account set up process again. Please click [here](#) for those instructions.